

Versailles Medical Spa Policies

Reservations

We ask that you please arrive 10 minutes prior to your treatment time. This way you are able to relax, enjoy the Versailles experience, and fill out the appropriate documentation. We do our absolute best to ensure that your time is valued, and that you are being seen at the time of your scheduled appointment. If for any reason you arrive more than fifteen minutes late to your appointment, we may have to reschedule that appointment.

Cancellations

We require for all of our appointments (excluding packages and Botox) to be secured with a credit card or gift certificate. We require a 24-hour notice for any date changes or cancellations of appointments. A cancellation or a no-show fee will be charged in full for recurring, same-day cancellations and/or no-show appointment.

Security Deposits

Security deposits are required for every treatment, with the exception of Botox treatments and treatment packages that have already been purchased. A non-refundable 50% security deposit is required at the time of scheduling a treatment. This deposit will be applied to your treatment at the time of service. If for any reason the appointment is rescheduled, the security deposit will be applied towards the newly given date.

We Take Pride in Our Exceptional Customer Service

We specialize in customizing each Versailles Medical Spa experience, to the individual need of all of our clients. We cater to every schedule, especially the busy, on-the-go clients. We are pleased to offer flexible hours including evening times and weekends with our professional and highly-trained providers.

Payment

We accept cash, all credit cards and Versailles Medical Spa Gift Certificates. We do NOT accept checks. We offer financing through HSC loan services, Health Credit Services (<https://www.hcsloans.com/>).

Refunds

Each treatment and deposit is **non-refundable**; a spa credit may be applied upon the company's discretion.

Private Parties

Call 203.202.7688 for further details! Corporate parties must be pre-paid and a deposit must be made.

Our Prices Are Subject to Change Without Notice.

*Individual results may vary.